



## Why Does My

# Cut Result Not Match the Design Space Preview?

*If your cut result does not match what appears on your preview in Design Space, follow the steps below to troubleshoot the issue.*

1. Try another project or image. Do you have the same result? If the issue only occurs with a particular project or image, you will need to create a new project or use a different image. If the issue occurs with multiple projects or images, proceed to step 2.
2. If your Cricut machine is connected via Bluetooth, try connecting to your computer using the USB cable instead.
  - Some projects, particularly larger projects, may have trouble cutting via Bluetooth.
  - If you are already using the USB cable or switching to the USB cable does not help, proceed to step 3.
3. Ensure that your system meets the recommended minimum system requirements for running Design Space.
  - If your system does not meet the minimum requirements, attempt your cut on a system that does meet the requirements.
  - If your system does meet the requirements, proceed to step 4.
4. Access Design Space in a different internet browser, such as Google Chrome or Mozilla Firefox. Does the issue persist in other internet browsers? If so, proceed to step 5.
5. Try another USB cable. A standard printer cable works too (USB 2.0 A Male to B Male).
6. If the above does not resolve the issue, please contact Member Care via phone or online chat for further assistance.



## Additional Resources

[Learn.cricut.com](https://learn.cricut.com)

[Help.cricut.com](https://help.cricut.com)

[Inspiration.cricut.com](https://inspiration.cricut.com)

[System Requirements - Design Space](#)